Welcome to the third edition of the MSRDC supply partner transition newsletter. In this edition we cover the following topics:

- Recap on the MSRDC supplier preview & where to find the videos
- Supplier transition plan - When you will have visibility of orders
- SSCC label requirements & free training seminars
- AFGC common despatch project - Industry standard delivery requirements!

Want to get a copy of the presentation pack & videos that were shown at the MSRDC site tour earlier this month? Find the links to the documents below:

Your questions answered: http://tiny.cc/MSRDC-FAQ

Supplier presentation: http://tiny.cc/MSRDC-preso

Driver induction video: http://tiny.cc/MSRDC-induction

Product flow video: http://tiny.cc/MSRDC-flow

Supplier readiness pack: http://tiny.cc/MSRDC-readiness

Thank You for attending our MSRDC supplier preview session
Thanks to those who attended the MSRDC supplier preview in September. We hope you found the tour worthwhile. Remember that we are here to help you get MSRDC ready. Should you have any questions or need additional support please contact us via supplychainpartners@woolworths.com.au

September 2018
When will I start seeing demand increases to support MSRDC?
During January/February we will start to build stock in MSRDC in preparation for first store service. We currently recommend suppliers start building up 1-2 weeks of safety stock based on Victorian demand. This will only impact suppliers that currently service Hume DC.

When does inbound to MSRDC commence?
Inbound deliveries to MSRDC will commence from January 7th.

What will this stock be used for?
Preparing MSRDC for first store service. Prior to despatching your products to our stores, we will be building sufficient stock to support store demand and also teaching the automation how to handle every article currently ranged in Hume DC.

When will I see SKU level demand?
- Guidance on initial order quantities for delivery to MSRDC from 7th Jan will be shared late October via your Supply Planner or Integrated Supply Planner.
- MSRDC transition volumes will also start to be reflected in long range demand plans (TRRP reports) and shared planned order reports as part of standard planning & alignment processes.
- These long term plans will continue to be refreshed based on historical sales, seasonality and updates to promotional plans or category reviews as per normal practices.
- These plans will also start to be reflected in Wowlink.

What does the MSRDC transition plan look like?
- **Ramp Up (January 2019 - February 2019)**
  Building stock in MSRDC to support first store service.
- **Phase 1 Hume DC (February 2019 - June 2019)**
  Phase 1 will be transitioned by store group. We will dual range Hume and MSRDC and then transition groups of stores to MSRDC progressively until all store service from Hume ceases.
- **Phase 2 MLDC Ambient (June 2019 - July 2019)**
  In Phase 2 the transition will be by supplier from MLDC ambient. Suppliers will cease delivering to MLDC for the grocery range and start delivering to MSRDC.
- **Phase 3 NDC Dual Ranging (July 2019 - October 2019)**
  Phase 3 will be the dual ranging of high volume NDC SKUs to MSRDC. Transition of NDC SKUs will also be transitioned by supplier and will support Victorian stores by providing daily deliveries of these SKUs previously ranged to the NDCs and serviced only 2-3 times per week on average.

We expect there to be some challenges in bringing this complex facility up to full production and we will need to adjust our transition plans based on challenges that may occur. We will keep all suppliers up to date if we need to adjust transition plans in anyway.
Are your SSCC labels compliant for MSRDC?

SSCC Labels are the biggest cause of delay or rejection across our DC network

SSCC labels are critical to all DC’s in our network, not just MSRDC. They are also the number one cause for delays or rejections at the point of receiving. Something as simple as a dirty printer can cause your labels to not scan in our DC’s.

Below are some tips on how you can ensure that your SSCC labels are compliant.

1. Monitor your performance in SCoRe & act on all issues identified. Remember you can ask for support in SCoRe if you need assistance
2. Have a regular maintenance schedule in place to clean your printers
3. Conduct regular inspections on the quality of your labels prior to dispatch
4. Ensure staff are trained on the correct process for applying SSCC labels (if this is a manual process)

Free SSCC Label workshops for MSRDC suppliers.

We are working with GS1 Australia to offer suppliers free training & information seminars on SSCC & Carton labelling requirements.

If you or your team would like to learn more about how you can ensure that your barcodes and labels are compliant for MSRDC, keep an eye out for an invitation that will be emailed to you via SCoRe very soon!

Melbourne:
Tuesday 30th October
Sydney:
Wednesday 31st October
Brisbane:
Thursday 1st November

SSCC Label requirements video

Don't know if your SSCC label is correct?

Scan and email a sample to us and we'll test it for you. If we identify an issue with your labels we can provide some tips on how to get it right. Email us at: supplychainpartners@woolworths.com.au

September 2018
New common delivery guidelines for the industry

Trading Partner Forum releases Common Delivery Guidelines for Industry

The Trading Partner Forum (TPF), a joint Supplier and Retailer body representing the Australasian FMCG/Retail industry, of whom Woolworths is a founding member, has recently launched the latest output of its Perfect Delivery Project. Some of the most common feedback we receive from suppliers is that it is confusing for them to understand the delivery requirements for the major retailers in Australia, as we each have our own set of delivery guidelines, yet we are asking for the same things!

The common delivery guidelines will help reduce the confusion by simplifying the delivery standards to form an industry standard.

The Guidelines, posters and checklists are a downloadable, printable on-line document that reflect the common delivery requirements between Woolworths, Coles & Metcash. The requirements cover all the major areas that will impact MSRDC

The guidelines are freely available from the TPF website at http://www.tradingpartnerforum.com.au/perfect-delivery/

Important MSRDC site Information:

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Have a question or need support?
supplychainpartners@woolworths.com.au

September 2018